

Hon. Council Member Joseph C. Borelli
250 Broadway, Suite 1551
New York, NY 10007

July 25, 2019

Dear Council Member Borelli,

Thank you for your correspondence in relation to vendors' requirements for the Request for Proposals (RFP) for Next Generation 9-1-1 Emergency Services. DoITT has been engaged in the process with NYPD and FDNY to shift our City's critical 9-1-1 system to an I.P.-based system, called Next Generation 911, over the next several years. Choosing vendors to assist the City in this critical work is a deliberative, careful process that we take extremely seriously. We look to you, as Chair of the Committee on Fire and Emergency Services, as a partner in this effort and we appreciate your attention to this important project.

The RFP to which you refer in your letter is still in active negotiations, and as such, the City has not yet finalized selection of vendors for the subsystems described in the RFP. We share your desire for any vendor who is eventually selected to be able to meet our specific required criteria as outlined in our detailed RFP, including, but not limited to cybersecurity, call volume, redundancy, and resiliency.

I look forward to providing you an update on this critical RFP after selection is made. Thank you once again for your attention to this matter. Please do not hesitate to reach out to DoITT's Senior Director of External Affairs, Stacy Gardener, at (718) 804-6930 or sgardener@doitt.nyc.gov if you have any further questions.

Sincerely,



Eusebio Formoso, Interim Commissioner
Department of Information Technology and Telecommunications